

“Unmatched” Quality

None of Patterson’s competitors can state they are certified to the **ISO9001:2015 Standard**. Why? Because certification to the standard requires an **independent 3rd party** to come in annually (i.e.: **DNV**) and audit your company to ensure you are meeting all of the requirements of the published **ISO9001:2015 Standard**. All other competitors quality systems are subject to their own internal evaluations as far as how well they are doing. This allows flaws in system to be easily covered. For Patterson, failure to achieve a passing grade each year by **DNV**, would result in loss of certification. Yearly **DNV** audits are available upon request, as is all of Patterson’s required Quality Records.

Since **September** of **1998** Patterson has been certified to **ISO9001**, current Certificate No. is: **CERT-6994-2006-AQ-USA-ANAB Rev. 1**. Our scope states:

Rental of quality equipment including drill pipe, tubulars, blowout preventers, flow back equipment, well testing, surface control equipment, and personnel to the oil and gas industry for their drilling, workover and completion applications.

Our Quality Management System (i.e.: Manuals, Procedures, Work Instructions, Forms, etc.) is available to all Patterson employees on the company’s intranet site. At each Patterson facility, employees have been fully trained to their job description, as per applicable procedures and training requirements book. Again training records available upon request.

Like previously stated Patterson facilities are audited both internally and externally, yearly, to assure compliance to the most recent version of **ISO9001 Standard**, 2015 revision.

Patterson’s Quality Management Systems consist of:

- Documented Manuals, Procedures, Work Instructions, Forms.
- Quality Objectives
- Measuring and monitoring of systems
 - Non-Destructive Inspecting
 - Charted Pressure Testing
 - Detailed and documented Calibration Program.
- Patterson Vendors are reviewed prior to becoming ISO qualified vendors. Qualified vendors are listed on Patterson’s Approved Vendor List (AVL).
- Key Performance Indicators (KPIs):
 - Non-Conformance Reports (NCR’s)
 - With possible Preventive Action Request or Corrective Actions Taken to Eliminate Re-Occurrence
 - Internal Audit Reports
 - External Audit Reports
 - Vendor Reviews
 - Customer Satisfaction Results
 - Employee Reviews
- New to the ISO9001:2015 Standard, documentation of “Risks & Opportunities”.
- Semi-annual Quality Steering Committee Reviews
- Annual Top Management Reviews
- Lastly, all designed to promote Continual Improvement of our Quality Management System.